

HELP - Case Details with GRF Case No.

If you wish to get the details of a Case in a Ombudsman Office, whose GRF Case No. is known to you, you click on this option. You can also group and analyze cases on the basis of the following parameters or a combination of them.

- (a) OMBUDSMAN – You select one or ‘ALL’ of them,
- (b) Licensee / Discom pertaining to the case – You select one or ‘ALL’ of them,
- (c) GRF Cases between two chosen years (i.e. between ‘From Year’ and ‘To Year’)
- (d) GRF Case No. – You give one Case No or select ‘ALL’. If you select ‘ALL’, all the cases of the GRF which have been represented by the petitioner / consumer in the Ombudsman Office, are displayed.